



REMOTE OPERATIONS AND MONITORING (ROM)

24/7 Smart Building Operations, Cybersecurity & Remote BAS Services

WHO WE ARE

KBS Remote Operations & Monitoring (ROM) is Kelso Building Services' national platform delivering 24/7 remote building operations, monitoring, cybersecurity managed services, and BAS lifecycle support. We enable building owners and operators to maximize uptime, resilience, energy efficiency, and occupant comfort while reducing operational cost and risk.

MARKETS WE SERVE



Healthcare



Life Sciences



Data Centers and Mission Critical



Commercial Real Estate



Higher Education and K-12



Manufacturing



Government



Retail and Mixed Used



Multi-Site Enterprises

CORE SERVICE PILLARS

- Remote BAS Operations
- Continuous Monitoring
- Alarm Management and Escalation
- Fault Detection and Diagnostics (FDD)
- Energy Optimization
- Cybersecurity Managed Services
- Compliance Monitoring

OPERATIONAL BENEFITS



Reduced Downtime



Lower Energy Spend



Improved Occupant Comfort



Extended Equipment Life



Cyber Risk Reduction



Compliance Assurance



Predictable OPEX

REMOTE BAS OPERATIONS AND MAINTENANCE

24 / 7 System Monitoring
Proactive Alarm Response
Remote Troubleshooting & Resolution
Sequence Tuning
Schedule Optimization
Trend Analysis
Setpoint Management
Remote Commissioning Support

THE DIFFERENCE KELSO BUILDING SERVICES REMOTE OPERATIONS AND MONITORING

24 / 7 Staffed Operations Center
Enterprise Cybersecurity Framework
Multi-OEM Expertise
National Engineering Support
Proven Healthcare And Mission-Critical Experience
Secure Cloud-Based Platforms

ADVANCED DIGITAL AND AI SOLUTIONS

AI-Driven Fault Detection
Predictive Maintenance
Continuous Commissioning
Portfolio Analytics
Energy and Carbon Dashboards
Automated Reporting and KPI Tracking

SERVICE DELIVERY MODEL

Centralized 24 / 7 Remote Operations Center
National Engineering
Local Field Service Execution

CYBER MANAGED SERVICES FOR OT / BAS

OT Cybersecurity Risk Assessments
Secure Architecture Design
Continuous Threat Monitoring
Secure Remote Access
ComplianceSupport (NIST, SOC2, HIPAA, FDA, GMP)
Incident Response Coordination